

## MOVING MOUNTAINS WEBINAR SERIES

Phase 3: Trauma Informed and Culturally Competent Care

**Presentation Date: September 3, 2019 (#W17)**

**Time: 1:30 P.M to 2:45 P.M. CST**

**Cost: Member - \$55/Non-Member \$110**

**\*\*Facilities are allowed an unlimited number of participants but only 1 person may receive CE credit per registration**

**Presented By:**

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Director of Regulatory Services

*Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over 15 years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.*

Eleisha Wilkes, RN, RAC-CT

*Eleisha Wilkes is a Registered Nurse and AANAC certified MDS Consultant with over fifteen years' experience in long term care. She has served as a Director of Nursing, Case Manager, and Resident Assessment Coordinator with extensive responsibility and success in driving QA in the areas of person centered assessment and care planning through effective systems, staff development, and interdisciplinary team collaboration. Eleisha specializes in Emergency Preparedness, MDS 3.0, reimbursement compliance, competency based staff education programs, SNF/NF survey readiness, and Phase 1-3 Requirements of Participation.*

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**Course Description:** This 1.25 hour session will assist SNF providers in understanding the new requirements related to trauma informed & culturally competent care. A review of regulatory requirements regarding trauma informed and culturally competent care with an analysis of the interpretive guidance related to this requirement will be emphasized.

**Learning Objectives:**

1. Identify the regulatory requirements related to Culturally Competent & Trauma informed care
2. Understand essential components of providing culturally competent & trauma informed care
3. Establish priority actions for preparing the Phase 3 requirements related to culturally competent & trauma informed care

**Course Content**

- 1:30 Regulatory requirements related to Culturally Competent & Trauma Informed Care
- 2:00 Essential components of providing culturally competent & trauma informed care
- 2:30 Priority actions for preparing for Phase 3 requirements related to culturally competent & trauma informed care
- 2:45 Closing comments/Q&A

**Target Audience:** Social Services, Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Staff Development

**Instructional Level: Intermediate Contact Hours: 1.25**

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**CEU's:** 1.25 hours of continuing education for RCAL/NH/ADC Administrators. This program has been submitted for approval for Continuing Education for 1.25 total participant hours by NAB/NCERS. Individual attendance will be monitored throughout the call. Only those attending the entire call will be awarded education credit. Only 1 person may receive CE credit per registration. Proactive will submit CEU's to NAB.