

MOVING MOUNTAINS WEBINAR SERIES

Phase 3: Implementing Successful Staff Training & Competency Program

Presentation Date: May 7, 2019 (#W13)

Time: 1:30 P.M to 2:45 P.M. CST

Cost: Member - \$55/Non-Member \$110

****Facilities are allowed an unlimited number of participants but only 1 person may receive CE credit per registration**

Presented By:

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Director of Regulatory Services

Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over 15 years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

Eleisha Wilkes, RN, RAC-CT

Eleisha Wilkes is a Registered Nurse and AANAC certified MDS Consultant with over fifteen years' experience in long term care. She has served as a Director of Nursing, Case Manager, and Resident Assessment Coordinator with extensive responsibility and success in driving QA in the areas of person centered assessment and care planning through effective systems, staff development, and interdisciplinary team collaboration. Eleisha specializes in Emergency Preparedness, MDS 3.0, reimbursement compliance, competency based staff education programs, SNF/NF survey readiness, and Phase 1-3 Requirements of Participation.

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Course Description: This 1.25 hour session will assist SNF providers in developing an effective implementation of competency based staff development and training programs. A review of regulatory requirements regarding Training & Staff Competency with an analysis of the associated Interpretive Guidance will be discussed. Tools to assist the facility team in monitoring assessing staff competency will be discussed.

Learning Objectives:

1. Identify the regulatory requirements related to staff competency & training programs
2. Identify processes for assessing competency upon hire and on an on-going basis
3. Identify examples of how staff competencies are commonly cited in the new LTCSP
4. Identify tools for the leadership team to use for assessing staff competency

Course Content

- 1:30 Regulatory requirements related to staff competency & training programs
- 2:00 Processes to assess staff competency & build an effective training program
- 2:15 Examples of citations related to staff competency
- 2:30 Leadership tools for assessing staff competency
- 2:45 Closing comments/Q&A

Target Audience: Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Staff Development, Human Resources

Instructional Level: Intermediate Contact Hours: 1.25

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CEU's: 1.25 hours of continuing education for RCAL/NH/ADC Administrators. This program has been approved for Continuing Education for 1.25 total participant hours by NAB/NCERS. Approval # 20200506-1.25-A53420-DL Individual attendance will be monitored throughout the call. Only those attending the entire call will be awarded education credit. Only 1 person may receive CE credit per registration. Proactive will submit CEU's to NAB.